There is absolutely no reason this law should be altered. It goes back to the old saying, "If you give them an inch, they will take a yard!". If we allow the banks to be allowed to call us this will set a precedent and pretty soon every other business or agency will think of a reason of why the law should be changed to suit them. Then, everyone will have a reason and eventually, the law will become null and void and we'll wonder why it was even put into place in the first place. Plese do not allow this to change or to happen. The banks and credit card industry already make enough money off the public, why should they be given this consideration? My rights to privacy are more important than their rights to make money at any cost.